

### ABSTRACT OF THE DISCLOSURE

A system for managing resolvers of test answers to maintain consistent and efficient scoring of test answers. Collaborative scoring monitors and resolves discrepancies in two or more scores for the same test answers. Quality items monitor a test resolver's scoring performance against a known standard. Performance feedback data tracks a resolver's scoring rate to monitor efficiency and optionally recommend break times or provide the resolver with diversionary activities during breaks. Consistent scoring is further promoted by selectively matching resolvers with test answers based on classifications of the resolvers and persons who generated the test answers. An on-line scoring guide dynamically provides test resolvers with rules for scoring answers to particular test questions.

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